



## Quality Policy “The Policy Statement”

It is the policy of Pollution & Process Monitoring Ltd to deliver defect-free competitive products and services, on time to all customers by performing exactly to requirements. Our name must represent excellence to our customers, our vendors and ourselves.

### The objective of our quality system is to: -

- ❖ Provide a climate in which excellence is commonplace
- ❖ Demonstrate that our products can be relied upon by using established, repeatable methods of product testing and by using reliable suppliers
- ❖ Meet statutory and regulatory obligations
- ❖ Engage with all interested parties as necessary
- ❖ Listen to customer feedback by both unsolicited and direct contact methods
- ❖ Strive for continuous improvements in our products, performance and Quality Management System by regular reviews and target setting

PPM operates a quality system based on the requirements of ISO 9001:2015 and has been audited by CSA Group Testing UK Ltd.



Our Certificate number is 115614

As part of the Environment Agency MCERTS certification process for our Protoc 300 TOC instrument SIRA carried out a full Manufacturing Audit of our documentation and procedures in March 2007 which is followed by annual audit checks. PPM is a member of the British Standards Institute

For and on behalf of Pollution & Process Monitoring Ltd

Alan G Apps  
QA Director